Cannot Login to Web Intelligence – System shows" Standalone"

Issue: User attempts to login to Web Intelligence Rich Client, but the login fails and the system name shows **Standalone**.

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inter your user infor	mation and	i click Log On.	
0	<u>S</u> ystem:	Standalone	Ţ
U	ser name:		
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Solution – Launch Web Intelligence from EDDIE and download needed file

The user needs to launch Web Intelligence from EDDIE and open the **ZHVtbXIOYW1I.zabo.wi** file that downloaded.

Step 1: Set Web Intelligence Preferences in EDDIE

- 1. Go to the EDDIE login page: https://eddie.ds.uillinois.edu/
- 2. Click Login to EDDIE button.
- 3. Enter University NetID and password.
- 4. Click Log In button.

UNIVERSITY OF	ILLINOIS SYSTEM Chicago • Springfield
NetID	
NetID	i
Password	
•••••	
LOG	G IN
Forgotten or expired pag	ssword?
Account options	Help logging in

5. From the home page, click on **Preferences** menu located in the upper-right corner of window:

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ĺ	✓ My Recently Viewed Documents	▼ 0 unread messages in My Inbox	 My Applicat 	tions
	Pplicants	No unread messages		
			5	

6. Select Web Intelligence preferences



7. Verify that the **Modify** preference is set to **Desktop**

Web 1	Intelligence
View	
	ITML (no download required)
	Desktop (Rich Client, Windows only, installation required) (installation required)
	O PDF
Modify	/ (creating, editing and analyzing documents):
Modify This is	/ (creating, editing and analyzing documents): also the interface launched from the Go To list or My Applications shortcut. MITML (no download required)
Modify This is	 (creating, editing and analyzing documents): also the interface launched from the Go To list or My Applications shortcut. HTML (no download required) Desktop (Rich Client, Windows only, installation required) (installation required)
Modify This is Select	 / (creating, editing and analyzing documents): also the interface launched from the Go To list or My Applications shortcut. HTML (no download required)

- 8. Click Save & Exit to exit preferences
- 9. Click **OK** at the Preferences Changed dialog box:



Step 2: Launch Web Intelligence Application from EDDIE

 From the EDDIE home page, click the Web Intelligence application icon, or select Applications > Web Intelligence.



2. When Web Intelligence is launched, a file will attempt to download. This file must be opened in order to successfully login to Web Intelligence. This step will vary based on the web browser being used:

Internet Explorer:

a) At the bottom of the window, a message will be displayed asking if you want to open or save the **ZHVtbXIOYW1I.zabo.wi** file.

						L
Do you want to open or save ZHVtbXIOYW1I.zabo_wi (2.82 KB) from eddie.ds.uillinois.edu?	Open	Save	•	Cancel	×	

b) Click **Open**.

Firefox:

- a) A pop-up window will be displayed asking if you want to open or save the **ZHVtbXIOYW1I.zabo.wi** file.
- b) Select **Open With** (Do not browse to select a program. You may have to toggle from Save back to the **Open With** option in order to click **Ok**)

Opening ZHVtbXIOYW1I.zabo_wi
You have chosen to open:
ZHVtbXIOYW1I.zabo_wi
which is: ZABO_WI file (2.6 KB)
from: https://eddie.ds.uillinois.edu
What should Firefox do with this file?
Open with Browse
◎ Save File
Do this <u>a</u> utomatically for files like this from now on.
OK Cancel

c) Click **OK**

Chrome:

a) The file will be placed in your download folder, and it will show at the bottom of your window:



- b) Click the drop-down arrow on the file, and select **Open**.
- 3. Once the file is successfully opened, Web Intelligence will open and the main menu will be displayed:

New Document Create a document with a recently used data sour more data sources.	ce or <u>browse</u> for	Open Documen Open a recent do	nt ccument or <u>browse</u> for one on your	computer.
	Q More A	Name	Size	Date
EDW - STU - Course Schedule 5/8/15 10:36 AM Select an Excel spreadsheet as a data source. BEx Select a BEx query as a data source. Analysis View Pick an Analysis View as a data source.	P More P More ⋿ P More	 ✓ Yesterday ✓ ~ce2a3c83cc88bb ✓ Wednesday ✓ seniority_clerk ✓ Vet_tech_july_09 ✓ Pclass_AP_list_0 ✓ seniority_officead ✓ Class Roster 	d181 40 KE 42 KE ct_2008 40 KE Imin_jan10 79 KE 49 KE	 5/18/15 10:39 5/13/15 3:36 PM 5/13/15 3:36 PM 5/13/15 3:35 PM 5/13/15 3:34 PM 5/13/15 11:16
Text Select a text file as a data source.	P More			

Step 3: Disconnect and login to Web Intelligence from the Desktop

1. Click the icon to display all running programs:



- 2. Right-click on the Web Intelligence \checkmark icon, and select **Quit**.
- 3. Click on the Windows Start Menu button
- 4. Select All Programs
- 5. Scroll down and select the SAP Business Intelligence folder
- 6. Open the SAP Business Objects Web Intelligence sub-folder.
- 7. Launch the SAP Business Objects Web Intelligence application.



The Web Intelligence home page will be displayed in Disconnected status.

- 8. Click the **Web Intelligence** drop-down menu in the upper-left corner of the window.
- 9. Select Login as

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	Select a text file as a da	ta source.	More				
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- 10. Enter your Business Objects user name and password.
- 11. Click Log On

User Identification		?	×
SAP Busines Web Intellige	sObjects nce		
Enter your user information and	d click Log On.		
<u>S</u> ystem:	v4.ad.uillinois.edu:6400 (J2EE Portal) 🔻	-	
<u>U</u> ser name:	NetID		
Password:	•••••		
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SAR	Log On Cancel		

The Web Intelligence home page now shows **Connected** status:

New Document Create a document with a recently used data a more data sources.	source or <u>browse</u> for	Open Document Open a recent document or br	<u>owse</u> for one on your c	omputer.
Choose a data source to create a document		Recent Documents		
🔆 Universe	P More 🔺	Name	Size	Date
EDW - STIL - Course Schedule 5/8/15 10:36 AM		Yesterday		
		🚽 ~ce2a3c83cc88bd181	40 KB	5/18/15 10:39
Excel	P More	Wednesday		
Select an Excel spreadsheet as a data source.		seniority_clerk	42 KB	5/13/15 3:36 PM
BEX	Q More E	Vet_tech_july_09	58 KB	5/13/15 3:36 PM
Select a BEx guery as a data source.	- more	Pclass_AP_list_Oct_2008	40 KB	5/13/15 3:35 PM
		🚽 seniority_officeadmin_jan10	79 KB	5/13/15 3:34 PM
Analysis View Pick an Analysis View as a data source.	P More	👰 Class Roster	49 KB	5/13/15 11:16
Text	Q More			
Select a text file as a data source.				